

READING BOROUGH COUNCIL

REPORT BY INTERIM DIRECTOR OF OPERATIONS, WOKINGHAM CCG

TO:	Reading Health and Wellbeing Board		
DATE:	15 June 2016	AGENDA ITEM:	11
TITLE:	Berkshire West 10 Local Digital Roadmap submission		
LEAD COUNCILLOR:	COUNCILLOR HOSKIN	PORTFOLIO:	HEALTH
SERVICE:	HEALTH	WARDS:	BOROUGHWIDE
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1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 Last September NHS England began a three-step process to enable local health and care systems to produce Local Digital Roadmaps (LDRs), setting out how they will achieve the ambition of Paper-free at the Point of Care by 2020.
- 1.2 The first step was the organisation of local commissioners, providers and social care partners into LDR footprints, in our case across the Berkshire West 10.
- 1.3 The second step was for NHS providers within LDR footprints to complete a Digital Maturity Self-assessment. Both of these steps have now been completed.
- 1.4 Each LDR footprint is now asked to develop and submit an LDR by **30 June 2016**.
- 1.5 LDRs will be reviewed in July within the broader context of Sustainability and Transformation Plans (STPs). A signed off LDR will be a condition for accessing central investment for technology enabled transformation.
- 1.6 An LDR is expected to include the following elements:
 - A five-year vision for digitally-enabled transformation
 - A capability deployment schedule and trajectory, outlining how, through driving digital maturity, professionals will increasingly operate 'paper-free at the point of care' over the next three years
 - A delivery plan for a set of universal capabilities, detailing how progress will be made in fully exploiting the existing national digital assets
 - An information sharing approach
- 1.7 The attached report is the final submission to NHS England on the 30th June 2016. We have the opportunity to refine the submission before it is published on NHS England's public facing internet site in September.

2. RECOMMENDED ACTION

- 2.1 *The Health and Wellbeing Board is asked to note the current content of the Local Digital Roadmap and the collaborative effort that will be required to deliver the "Paper-free at the point of care" requirements*

3.0 Policy Context

- 3.1 The Five Year Forward View makes a commitment that, by 2020, there would be “fully interoperable electronic health records so that patient’s records are paperless”. This was supported by a Government commitment in Personalised Health and Care 2020 that “all patient and care records will be digital, interoperable and real-time by 2020”.
- 3.2 In September 2015, a three-step process began to allow local health and care systems to produce Local Digital Roadmaps (LDRs) by 30 June 2016, setting out how they will achieve the ambition of ‘paper-free at the point of care’ by 2020. As outlined above, these steps have now been completed and Local Digital Roadmaps will be reviewed in July 2016 within the broader context of STPs.
- 3.3 Further details on the process will be published in due course. A signed off LDR will be a condition for accessing investment for technology enabled transformation.

4.0 The Proposal

- 4.1 All organisations participating in the Berkshire West 10 agreed in 2013, that to ensure safe and effective care the patient’s information required to be available, wherever whenever they are treated and the Berkshire West Connected Care programme was conceived.
- 4.2 This programme has helped our health and care economy to work more collaboratively and we have developed a robust governance framework to support the delivery of this complex initiative. We are now seeing the benefits of these good working relationships deliver across the system, supporting new pathways of care to develop uninhibited by the constraints of information silos and allowing new ways of working across the public estate which would not have been delivered without our experience of collaboration and joint working.
- 4.3 The Connected Care and other collaborative digital projects are essential to delivering transformation and are also essential enablers of our health and care change priorities. This has been recognised by the agreement to fund Connected Care through the Better Care Fund, allowing us to radically change out of hospital care to meet the challenges of our growing elderly population and people with complex needs. Through Connected Care we will deliver:
 - Interoperability and information exchange between health and social care organisations - with all ten organisations sending and receiving information by 2020.
 - A person held record for health and social care for the citizens of Berkshire, to support prevention of ill health the promotion of wellbeing and promote self-care and self-management for those who become unwell.
- 4.4 Our history of collaborative working includes initiatives with neighbouring health economies which has enabled us to bring together a network of digital leaders across the Sustainability and Transformation Plan (STP) footprint. Chief Information Officers from NHS Commissioners, providers and Local Authorities from Buckinghamshire, Oxfordshire and Berkshire West (BOB) have agreed to work collaboratively with the aim of implementing fully integrated records across the footprint by 2020. Key priorities for 2016/17 include:
 - Sharing best practice from across the three health and care communities.
 - e-Consultations in Urgent Primary Care in Buckinghamshire.
 - Connected Care Integrated Records in Berkshire.
 - Person Held records in Oxfordshire.Joining forces where we can demonstrate efficiency.
 - Developing our Digital Transformation capabilities.
 - Delivery of projects and programmes.
 - Procurements.

- Developing population health and risk stratification tools.
 - Creating a single set of information sharing agreements.
 - Agreeing a clear direction for patient portals and self-management, with a joint approach to citizen identity across health and local government.
 - Ensuring integrated records are available where patient flows cross borders.
- 4.5 These are the initial priorities agreed by the technology leaders at the BOB STP level. We are also working with a number of clinical programmes to ensure that the digital priorities which flow from their work are reflected in ours. Although Berkshire West is starting from a robust baseline we recognise there is work to do to ensure that:

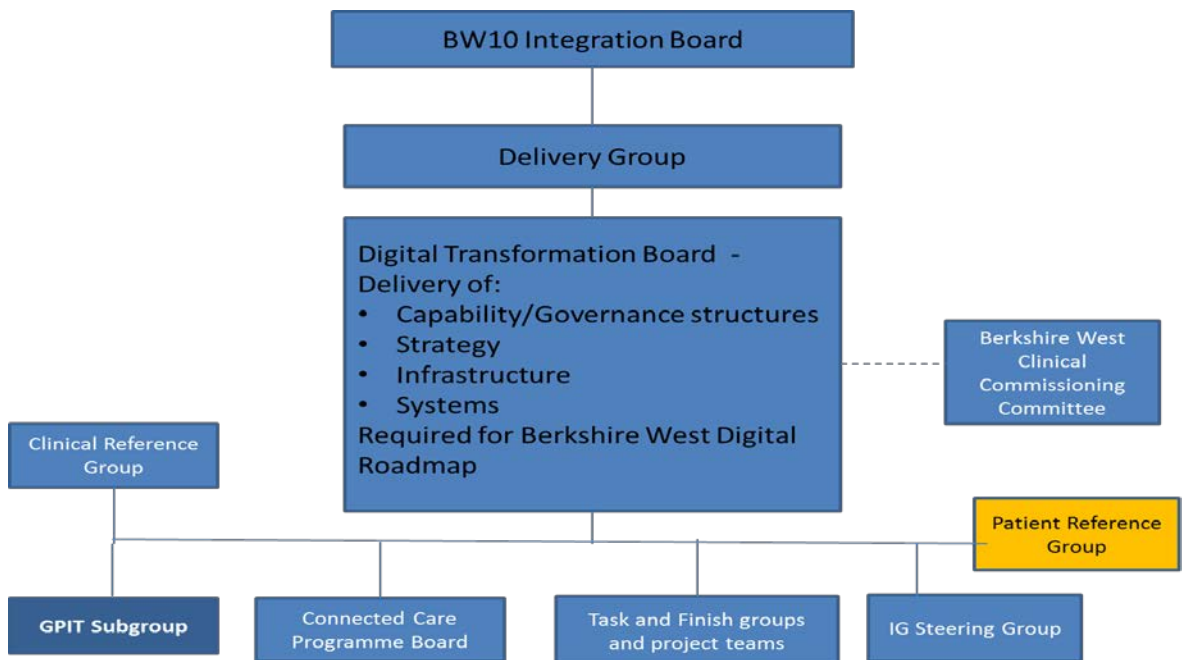
- All our information is electronic.
 - All our information is shared.
 - Our patients are empowered with their health and care information.
- 4.6 We are passionate advocates of developing system leadership in technology and digital services and we will continue to support our providers to deliver individual digital strategies and investment plans which will lead to the whole system being greater than the sum of its parts.

5. CONTRIBUTION TO STRATEGIC AIMS

Connected Care and supporting technology is a key enabler for the delivery of the Berkshire West 10 priorities. The proactive digitalisation of the patient record and other technology advancements will allow the people of Berkshire and our wider STP footprint to become more actively involved in their care encouraging active partnership across health and social care ensuring the person is at the centre of their own care. This personalisation may encourage the culture shift necessary in order to promote service sustainability in the future.

6. COMMUNITY ENGAGEMENT AND INFORMATION

A patient reference group forms part of the governance structure and the development of the Local Digital Roadmap:



7. Equality Impact Assessment

An Equality Impact Assessment has been carried out for the Connected Care Programme Procurement. Once the Local Digital Roadmap has been accepted by NHS England, a similar exercise will be carried out to ensure that the needs of those without access to digital services are protected, by maintaining access to existing communication channels for our population, while focusing on the "Digital First" government priority for health services.

8. LEGAL IMPLICATIONS

There are no legal implications of Local Digital Roadmap

9. FINANCIAL IMPLICATIONS

- 9.1 We are currently working with partners to identify their existing capital and revenue plans for technology investment. We will be creating a business case, for submission to NHS England, to fund any gaps in existing capability and capacity required to deliver the roadmap. These submissions will take place in late 2016/17 (once the timescale has been advised) for delivery in subsequent years.

10. BACKGROUND PAPERS

The full Berkshire West Local Digital Roadmap is attached.